

ICU Investigations

Contract for Investigative Services

The agreement made on this date _____, by and between _____ whose address is _____ herein referred to as the **Client** and **ICU Investigations**, specializing in investigative services, herein referred to as the **Agency**. Whereas, the Client desires to retain the services of a private detective agency and its investigators to furnish investigative services to the Client as agreed upon in the following contract:

1. The Agency shall be hired at a rate of \$_____ per hour, per agent. Hours start and finish from our local office. Mileage rates begin and end from the same local office. Agency will provide the following investigative services as requested by the Client:
 1. _____
 2. _____
 3. _____
 4. _____
2. The Agency shall be reimbursed for all out of pocket expenses including mileage at the rate of _____ per mile. Expenses shall include, but are not limited to tolls, parking, cell/telephone, overnight postage and any other expenses incurred to complete the investigation process.
3. The Client agrees to pay an advanced retainer to the Agency in the amount of \$_____ and places a budget on this investigation of \$_____ which will not be exceeded without the Client's authorization. In the event the Client objective has not been attained upon full expenditure of the advanced retainer. The Client hereby acknowledges that an additional retainer will be required prior to further investigative efforts being conducted. Any additional retainers received will continue this entire contract. Any portion of the retainer not used will be refunded to the client in the matter it was received.
4. The Client agrees to provide the Agency with all possible facts available, photographs and information pertaining to the investigation. The Client further has notified the Agency of all possible hazards pertaining to the investigation.
5. The Agency informed the Client that they will receive a comprehensive written report of findings upon final settlement of the account; the Agency will conduct the investigation in a discreet and unbiased manner; and that any and all information related to the investigation will be handled in strict confidence between the Agency and the Client or any person the Client may designate to represent him/her.
6. The Agency shall be hired for a minimum charge of four (4) consecutive hours per day.
7. In the event the Client requires a surveillance investigation to be cancelled, a minimum of (24) twenty-four hours notice must be given prior to the scheduled commencement of investigative services. If proper notice is not given/received, a (4) four-hour minimum charge at the rate fo \$95.00 per hour will be assessed to the Client's retainer account.
8. The Agency will make every effort to obtain video/photographs of the investigative activities. It is understood that the Agency does not make any warrants, guarantees or implied results with respect to the investigation. The Agency does not guarantee results or outcomes of the investigation. The Client understands that the results of the investigation may not necessarily prove or reveal the Client's expectations, however the Client agrees that he/she is responsible for the costs according to this contract.
9. The Client understands and agrees that this contract can be discontinued or canceled at anytime; it must be done in writing and delivered to the Agency by certified mail or hand delivered. The Client agrees that

all services rendered prior to cancellation will be charged to the account. A cancellation fee of \$150.00 will also be applied to the Client's account.

10. The Client agrees that the Agency reserves the right to terminate the investigation and this contract at any time, no cancellation fee will be imposed, however all services rendered at the time of the termination will be deducted from the retainer and the balance will be refunded to the Client.
11. The Client agrees that he/she has read and fully understands the Agency's Return, Refund and Cancellation Policy and that a copy of the policy has been provided to the Client with this contract agreement. **Client Signature:** _____ **Date:** _____
12. The Agency has informed the Client that they will conduct no investigations in which techniques must be used that are in violation of Federal, State or local government laws, to include the Fair Credit Report Act (Public Law 90-105). The Agency has informed the Client to consult with an attorney regarding this matter.
13. The Client agrees that any retainer balance left on account past 60 days without a written request from the Client will be cancelled and retainers forfeited. All Client case information and file information including reports, files, videos, photographs will be destroyed 90 days after the final completion of the investigation, unless a written request is received from the Client in advance.
14. If the Client pays by Credit Card, the Client agrees that this contract will be enforced in efforts to resolve any dispute with the credit card company. The Client further agrees to the Collections Policy as such: A) **CLIENT** placed for collection shall be liable for all expenses and legal fees. (B) **CLIENT** confidentiality ceases at non-payment. (C) The **CLIENT** is responsible for 1.5% interest charge on unpaid services, compounded monthly. (D) The **CLIENT** is liable for any incident(s) that occur during **AGENCY** investigation, which lead to additional expenses, or the need for **AGENCY** to be represented by legal counsel. (E) **CLIENT** has authorized ICU Investigations, Inc to charge their credit card for services agree to not contest transactions for payment of services without first contacting our office.
15. I/Client _____ certifies that I/Client am representing myself as such and I/Client do not intend to utilize this investigation or any information obtained from this investigation to harm any individual person, myself or defraud any person of money, property or financial assets with the results of the investigation.
16. I/Client fully read the above contract and understands and agrees to the contract. The Client enters this contract agreement for investigative services of sound mind and under free will with no threats or promises.

Client Name (print): _____

Client Signature: _____

Date: _____

ICU Representative: _____

ICU Rep Signature: _____

Date: _____

